

Walter C Voigt, Inc.  
**Culligan Water**  
2479 South Orange Ave  
Fresno, CA 93725  
Ph: (559) 233-3055 Fax: (559) 233-3230

Culligan Water is committed to providing complete and accurate information regarding the quality and safety of the water we provide our customers. The great-tasting water we provide is of the highest quality. Each and every drop of water must exceed a myriad of federal, state, industry and company standards. In fact, our water tastes so crisp and refreshing because we go through multiple processing steps that are monitored closely at our manufacturing facility to ensure every container meets or exceeds our quality standards. Specifically, federal, state and industry bottled water quality standards establish limits for microbiological, physical, chemical and radiological substances for both source water and bottled water products. Federal testing frequencies for these parameters are included in the Food and Drug Administration Good Manufacturing Practices for bottled water. Adherence to state, federal and industry bottled water quality standards ensures that every bottle we deliver to your home or office, will be safe to drink, and have a consistently great taste. The result is bottled water that has a crisp and refreshing taste every time you fill your glass.

In addition to existing stringent regulatory standards, the International Bottled Water Association (IBWA) maintains a strict Model Code of quality for its members. Culligan is a member of IBWA and meets or exceeds the quality requirements of the IBWA Model Code of Practice. Additionally, we take pride in the fact that our bottled water production plant is inspected annually, on an unannounced basis, by independent third-party organizations. These unannounced annual plant inspections coupled with annual product testing, ensure that the Culligan complies with federal and state bottled water regulations and the IBWA Model Code. For more information about IBWA and the IBWA Model Code of Practice, please visit their website at <http://www.bottledwater.org> or call IBWA at 1-800-WATER-11.

For the purpose of understanding this Consumer Confidence Report, the following definitions will be of assistance.

“Statement of quality” (SOQ)-The standard of quality for bottled water is the highest level of a contaminant that is allowed in a container of bottled water as established by the FDA and the CDPH. The standards can be no less protective of public health than the standards for public drinking water, established by the United States Environmental Protection Agency (EPA) or the CDPH.

“Public Health Goal” (PHG)-The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

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“Maximum Contaminant Level (MCL)-The highest level of a contaminant that is allowed in drinking water, established by the U.S. EPA or the CDPH. Primary MCLs are set as close to the PHGs as is economically and technologically feasible.

“Primary Drinking Water Standard”-MCLs for contaminants established by the U.S. EPA or the CDPH that affect health along with their monitoring and reporting requirements, and water treatment requirements.

***Where does my water come from?*** - Culligan water comes from Fresno City water, meeting all California State and Federal compliance. “The sources of bottled water include rivers, lakes, streams, ponds, reservoirs, springs, and wells... As water naturally travels over the surface of the land or through the ground, it can pick up naturally occurring substances as well as substances that are due to animal and human activity. Substances that may be present in the source water include any of the following: (1) Inorganic substances, including but not limited to, salts and metals, that can be naturally occurring or result from farming, urban storm water runoff, industrial or wastewater discharges, or oil and gas production. (2) Pesticides and herbicides that may come from a variety of sources, including but not limited to, agriculture, urban storm water runoff, and residential uses. (3) Organic substances that are byproducts of industrial processes and petroleum production and can also come from gas stations, urban storm water runoff, agricultural application, and septic systems. (4) Microbial organisms that may come from wildlife, agricultural livestock operations, sewage treatment plants, and septic systems. (5) Substances with radioactive properties that can be naturally occurring or be the result of oil and gas production and mining activities.”

***How is my water treated?*** - Culligan’s water is treated by the following processes to provide you with the quality product you enjoy.

Filtration – the use of filters to remove particulate material from source water

Micron filtration – the use of a micron filter to remove microbiological particles

Ozonation – a disinfection process

UV disinfection – use of ultraviolet light to disinfect source water

Reverse osmosis – use of a high-pressure pump and special membranes, called semi-permeable membranes, to reverse the natural phenomenon of osmosis

De-ionization – use of resin beds to remove undesirable elements

Demineralization – use of cation and anion resin beds to remove minerals

Granulated activated charcoal – used to remove chlorinated solvents and volatile organic compounds, etc.

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**Does my water meet FDA and State of California standards?-Yes.**  
Culligan's water meets all FDA and CDPH water quality standards.

**Why are contaminants in my water? -** Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the FDA Food and Cosmetic Hotline.

**1-888-723-3366**

“Some persons may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons, including, but not limited to, persons with cancer who are undergoing chemotherapy, persons who have undergone organ transplants, persons with HIV/AIDS or other immune system disorders, some elderly persons, and infants can be particularly at risk from infections. These persons should seek advice about drinking water from their health care providers. The United States EPA and the Centers for Disease Control and Prevention guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).”